
How to Allow Remote Assistance Using TeamViewer

1. Go to the [TeamViewer](https://www.teamviewer.com/en) website (<https://www.teamviewer.com/en>), and click the **Download Free for friends & family** button. A box may pop up asking you to save the file, click **Save File**.
2. Go to your Downloads in your browser (click the down arrow icon, or it will show on the bottom of the screen), and click the "TeamViewer_setup.exe" file. If a window pops up that says "Do you want to run this file?", click **Run**.
3. When the TeamViewer 12 Setup window opens, select **Run only (one time use)** and then select **Personal/Non-commercial use**. Click **Accept-finish**.
4. The TeamViewer program will open. Under "Allow Remote Control," you'll see **Your ID** and **Password**. Send the ID and Password to a trusted technician so that they can remotely access your computer for repairs or software installations. The ID and Password are one-time-use codes that will only work for one login session. After the technician logs out, access to your computer will no longer be available.

